

PBS TeacherLine FAQ

Q: How much does a course cost?

A: If you are a current licensed teacher in Arkansas, AETN PBS TeacherLine courses are offered at no cost through funding provided by ADE and ArkansasIDEAS. Please note only one course per term will be funded; therefore, a learner may only take four (4) courses per year at no cost.

Q: Can I take more than one course per term, if I pay for it?

A: Yes. You will need to submit payment by credit card directly to PBS TeacherLine for each additional course. We do not recommend taking more than two (2) courses at a time for educators new to PBS TeacherLine.

Q: Will I need to purchase materials for the course?

A: Because these courses take place in a self-contained, online environment, you will not have to purchase books or software.

Q: When and where do classes meet?

A: The courses are scheduled asynchronously which means there is no designated "class time" or log-in time; learners complete coursework throughout the week on their own time. While the learning is at your own pace, please note these courses have weekly deadlines.

Q: How are learners evaluated? Will I receive a grade?

A: Facilitators assess each assignment according to a performance-based rubric. Your facilitator will provide constructive and timely feedback on your assignments and post letter grades for review.

Q: I am not comfortable with technology. Are AETN PBS TeacherLine courses appropriate for me?

A: You do not need to be proficient in technology to be successful in these courses. The free two-hour online training orientation program, TECH 101, will teach you everything that you need to know. You should, however, be very comfortable using email on a regular basis and navigating the Internet.

Q: What are the hardware and software requirements for using PBS TeacherLine?

A: We suggest using the PBS TeacherLine "Check Your Computer" tool to learn more about the technical requirements. Please refer to [PBS TeacherLine](#) for a list of minimum requirements.

Q: I still have questions. Where else can I find information?

A: Please refer to the [PBS TeacherLine website](#) or call the ArkansasIDEAS Help Desk at (800) 488-6689.